MEDXGO



Overview

Prescription assistant AI (Navi-AI) is an intelligent conversational assistant designed to help users navigate services and information, particularly related to medication information, assistance programs, copay cards, coupons and cash discount. A user-friendly platform that connects individuals with various resources and programs aimed at making medications more affordable and accessible.

Problem Statement

 Users often face challenges in accessing accurate medication information, understanding available financial assistance programs, and navigating healthcare resources effectively, leading to confusion and potential barriers in managing their health.

Solution

 By providing a conversational interface that simplifies the search for medication details, assistance programs, and community resources, Navi-AI aims to enhance user experience and ensure that individuals can easily find the support they need for their healthcare journey.

Core Features/Advantages

- ★ Easy to use Admin Panel The Admin can manage drug information and associated foundation programs by drug name.
- ★ Conversational AI- A personal AI assistant that empowers users to easily navigate the platform, providing them with instant access to medication savings, prescription assistance programs, and valuable community resources.
- ★ Directory service- The platform simplify the process of obtaining affordable medications by offering a comprehensive directory of prescription assistance programs, copay cards, and discount coupons.

Challenges

- Accessing free medicines based on insurance coverage has been a significant challenge for users who are insured, underinsured, or uninsured. The previous system required users to manually search through over 1,500 pharmaceutical programs, making the process cumbersome, time-consuming, and inefficient.
- Users were unable to access local vendor programs tailored to their eligibility and interests across various categories.

Solution

- To address this, we developed an AI-powered conversational bot capable of extracting and understanding data from over 1,500 PDFs. This system provides personalized, real-time responses tailored to users' specific needs, streamlining the process and improving accessibility for all.
- Programs across different states in the U.S., such as food, housing, medical, and general assistance, were categorized and stored in a database with metadata like location and zip code. Based on the user's interests, relevant local vendor programs are displayed on digital cards.

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Screenshots

